

proactive bulletin

PB 05 2023

Mutual Respect on Customer Sites

All staff are here to help and assist drivers achieve their loads.

We understand there may be language differences.

Please be patient, speak calmly and with respect.

Please do not shout or swear.



Abusive language, threats of violence, violent acts and aggressive behaviour of any kind are not acceptable and will not be tolerated.

Any persons displaying such behaviour will be removed from site

Acts of violence or verbal threats of violence will be reported to the local law enforcement authorities, and may result in prosecution.